Miele

Operating and installation instructions

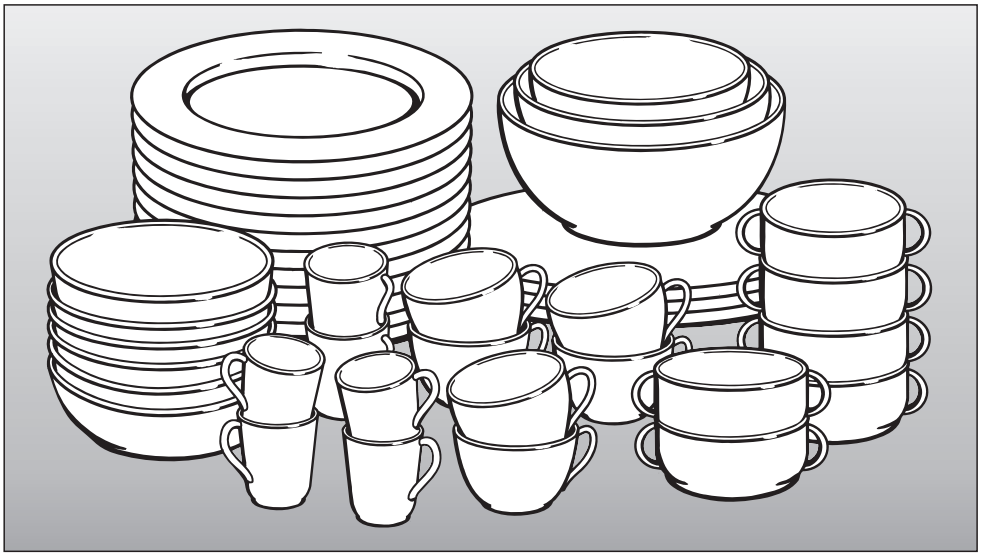


Plate warming drawer
EGW 5050-14
EGW 5060-14

To avoid the risk of accidents or damage to the appliance it is **essential** to read these instructions before it is installed and used for the first time.

en - GB, ZA

M.-Nr. 07 517 010

Contents

Guide to the appliance 3

Warning and safety instructions 4

Caring for the environment 8

Before using for the first time 9
Cleaning and heating up for the first time 9

Operation 10
Controls 10
Brief operating instructions 11
Selecting a temperature 11
Heating up times 12
Capacity 13

Cleaning and care 14
Appliance front and interior 14
Anti-slip mat 15

Problem solving guide 16

Optional accessories 18

Safety instructions for installation 19

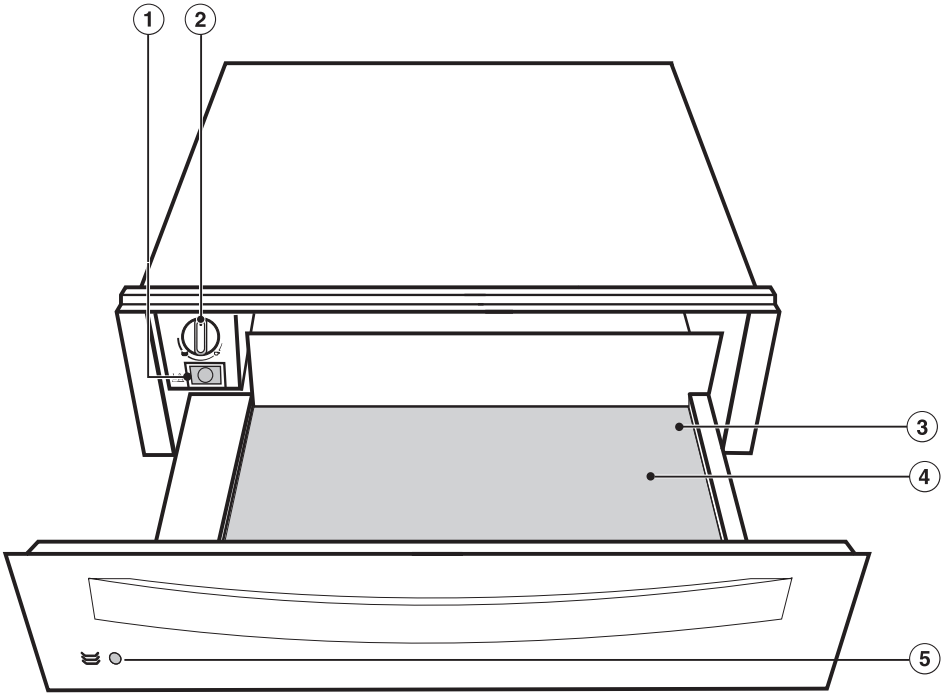
Building-in dimensions 20
Possible combinations 20

Installing the appliance 24

Aligning the front of the plate warming drawer 25

Electrical connection 26

After sales service, data plate 28



① On/Off switch (lights up)

② Temperature control

③ Warming drawer

④ Anti-slip mat

⑤ In-operation indicator

This appliance complies with all relevant local and national safety requirements. Inappropriate use can lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the appliance, please read these instructions carefully before using it for the first time. They contain important notes on its installation, safety, use and maintenance.

Keep these instructions in a safe place and ensure that all users are familiar with the contents. Pass them on to any future owner of the appliance.

Correct application

▶ This appliance is not designed for commercial use. It is intended for use in domestic households and in similar working and residential environments such as:

– Shops

– Offices and showrooms

and by residents in establishments such as:

– Hostels and guest houses.

▶ The warming drawing is intended for domestic use only as described in these operating and installation instructions. Miele cannot be held liable for damage resulting from incorrect or improper use or operation of the appliance.

▶ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience or knowledge, unless they are supervised whilst using it, or have been shown how to use it correctly by a person responsible for their safety.

Safety with children

▶ This appliance is only intended for use by adults who have read these instructions. The appliance is not a toy! To avoid the risk of injury, keep children away from it at all times, and do not let them play with it or use the controls. They will not understand the potential dangers posed by it. They should be supervised whenever you are working in the kitchen.

▶ Older children may only use the appliance when its operation has been clearly explained to them and they are able to use it safely, recognising the dangers of misuse.

▶ The appliance gets hot when in use and remains hot for quite a while after being switched off. To safeguard against burning, keep children well away from the appliance at all times.

▶ Packaging, e.g. cling film, polystyrene and plastic wrappings, must be kept out of the reach of babies and young children. Danger of suffocation. Dispose of or recycle all packaging safely as soon as possible.

Technical safety

▶ Before installation, check the appliance for visible signs of damage. Do not use a damaged appliance. It could be dangerous.

▶ The electrical safety of this appliance can only be guaranteed when continuity is complete between it and an effective earthing system which complies with current national and local safety regulations. It is most important that this basic safety requirement is present and regularly tested, and where there is any doubt, the household wiring system should be inspected by a qualified electrician. Miele cannot be held liable for the consequences of an inadequate earthing system (e.g. electric shock).

▶ Before connecting the appliance, make sure that the connection data on the data plate (voltage and frequency) match the mains electricity supply. This data must correspond in order to avoid the risk of damage to the appliance. Consult a qualified electrician if in any doubt.

▶ For safety reasons, this appliance may only be used when it has been built in.

▶ If the appliance is supplied without a plug it must be installed and connected by a suitably qualified and competent person in strict accordance with current local and national safety regulations. The manufacturer cannot be held liable for damage caused by incorrect installation or connection.

▶ Never open the casing of the appliance.
Tampering with electrical connections or components and mechanical parts is highly dangerous to the user and can cause operational faults.

▶ Installation, maintenance and repairs may only be carried out by a suitably qualified and competent person in strict accordance with current national and local safety regulations. Repairs and other work by unqualified persons could be dangerous. Miele cannot be held liable for unauthorised work.

▶ If the connection cable is damaged, it must be replaced by a suitably qualified electrician with a special connection cable of type H 05 V V-F (pvc insulated), available from the Miele Spare Parts Department.

▶ Faulty components must only be replaced by genuine Miele original parts. The manufacturer can only guarantee the safety of the appliance when Miele replacement parts are used.

▶ During installation, maintenance and repair work, the appliance must be disconnected from the mains electricity supply.

▶ While the appliance is under guarantee, repairs should only be undertaken by a service technician authorised by Miele. Otherwise the guarantee is invalidated.

▶ Do not connect the appliance to the mains electricity supply by a multi-socket unit or an extension lead. These do not guarantee the required safety of the appliance (e.g. danger of overheating).

Correct use

▶ The drawer temperature can reach up to 80 °C inside depending on the temperature selected and the length of time it has been switched on for. Use oven gloves when removing heated crockery from the drawer.

▶ Do not use the appliance to re-heat, cook or keep food or drinks warm, as moisture in the food or drinks could cause corrosion damage to the drawer.

▶ Do not store any plastic containers or inflammable objects in the warming drawer. They could melt or catch fire when the appliance is switched on, causing a fire hazard.

▶ Do not use the appliance to heat up the room. Due to the high temperatures radiated, objects near the appliance could catch fire. The life of the appliance could also be reduced.

▶ Never replace the anti-slip mat supplied with the appliance with paper kitchen towel or similar.

▶ Do not overload the drawer. The maximum load bearing capacity of the drawer is 25 kg.

▶ Do not sit or lean on the opened drawer. This can damage the telescopic runners.

▶ If the appliance is installed behind a kitchen furniture door, it may only be used with the furniture door open. Only close the door if the appliance is switched off.

Miele cannot be held liable for damage caused by non-compliance with these Warning and safety instructions.

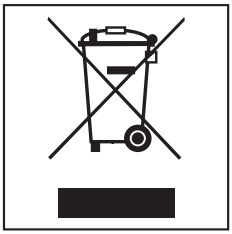
Disposal of the packing material

The transport and protective packing has been selected from materials which are environmentally friendly for disposal, and should be recycled.

Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of babies and young children. Danger of suffocation.

Disposal of your old appliance

Electrical and electronic appliances often contain materials which, if handled or disposed of incorrectly, could be potentially hazardous to human health and to the environment. They are, however, essential for the correct functioning of your appliance. Please do not therefore dispose of it with your household waste.



Please dispose of it at your local community waste collection/recycling centre or contact your dealer for advice. Please ensure that it presents no danger to children while being stored for disposal.

Please stick the extra data plate for the appliance supplied with this documentation in the space provided in the "After sales service" section of this booklet.

Cleaning and heating up for the first time

- Remove any protective foil and sticky labels.
- Remove the anti-slip mat from the drawer, and clean it with warm water and a little washing-up liquid. Wipe dry using a soft cloth.
- Wipe the appliance inside and out with a damp cloth only, and then dry with a soft cloth.
- Replace the anti-slip mat in the drawer.
- Then heat the empty drawer for at least two hours. Set the temperature control to maximum (see "Selecting a temperature").

Metal components have a protective coating which may give off a slight smell when heated up for the first time.
The smell and any vapours will dissipate after a short time, and do not indicate a faulty connection or appliance.
Ensure that the kitchen is well ventilated.

This appliance uses a hot air warming system. Heat given off by a heating element is distributed evenly throughout the drawer by a fan. The circulating air ensures that crockery is heated evenly and quickly.

A protective grille protects you from touching either the fan or the heating element.

The base of the drawer is fitted with an anti-slip mat which stops crockery sliding about when the drawer is opened and closed.

Do not use the appliance to re-heat, cook or keep food or drinks warm. Condensation from the food or drinks could lead to corrosion in the appliance.

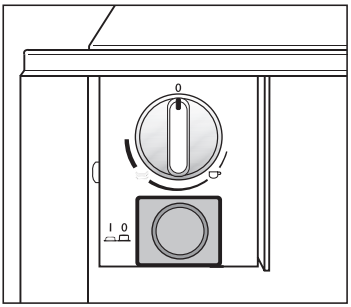
Always use heat-resistant gloves or oven gloves to remove heated crockery from the drawer.

The load capacity of the appliance is 25 kg maximum.

Controls

The controls consist of a temperature dial and an On/Off switch. They are only visible when the drawer is open.

When the drawer is shut, you can see from the in-operation indicator on the front of the drawer if the drawer is switched on.



Brief operating instructions

- Place the crockery inside the drawer.
- Select the temperature required.
- Switch on the appliance (I).

The switch lights up.

- Close the drawer.

If you use too much force, it can spring open again.

- Switch the appliance off (0) before removing the heated crockery.

Selecting a temperature

The temperature dial allows you to select any temperature between approx. 30 and 80 °C.

> The temperature dial must only be turned in a clockwise direction as far as it will go and then back again.
> Do not turn it too far as this will damage it.

When the selected temperature is reached, the heating element switches itself off. When the temperature falls below that selected, the heating element switches on again automatically.

The temperature scale around the dial is shown in symbols rather than in °C. The symbols represent the most suitable temperature for the type of crockery depicted:

– approx. 40 °C
for cups or glasses.
Drinks poured into warmed cups do not cool down so quickly. At the same time, the cups will not get too hot to handle.

– approx. 60 °C
for serving dishes and plates.
Food stays warm for longer if served in pre-heated dishes. The dishes will not get too hot to handle.

Heating up times

Various factors will affect the heating up times:

– The material and thickness of the crockery

– The amount of crockery

– How the crockery is arranged

– The temperature setting.

It is therefore not possible to state precise times.

However, the following information can be used as a guide:

Temperature setting ≋ is approx. 60 °C. Evenly heated crockery will take about:

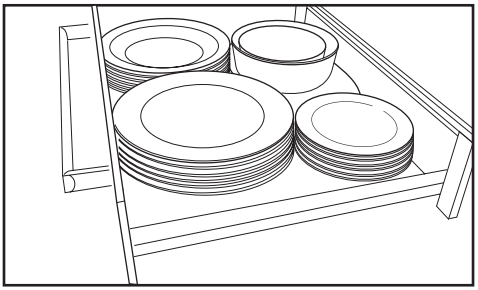
– 30 - 35 minutes
for 6 place settings.

– 40 - 45 minutes
for 12 place settings.

As you use the plate warming drawer, you will get to know which setting suits your own needs best.

Capacity

The capacity of the drawer depends on the size and weight of your crockery.
Do not overload the drawer. The maximum load bearing capacity of the drawer is **25 kg**.



The loading examples shown here are suggestions only.

– 6 place settings:

6 dinner plates	∅ 26 cm
6 soup bowls	∅ 23 cm
6 dessert plates	∅ 19 cm
1 oval serving dish	32 cm
1 serving dish	∅ 16 cm
1 serving dish	∅ 13 cm

or alternatively:

– 20 dinner plates	∅ 26 cm
– 36 soup bowls	∅ 23 cm
– 30 soup cups	∅ 10 cm
– 10 dinner plates	∅ 26 cm
10 soup bowls	∅ 23 cm
– 8 pizza plates	∅ 36 cm
– 120 espresso cups	∅ 5.9 cm
– 54 cappuccino cups	∅ 8.8 cm
– 30 punch glasses	∅ 6.7 cm / 8.5 cm high

Always allow the appliance to cool down before cleaning.

Under no circumstances use a steam cleaning appliance to clean this appliance. The steam could reach the electrical components and cause a short circuit.

Only use domestic washing-up liquid to clean this appliance; commercial cleaning products are not suitable, and may damage the appliance.

Appliance front and interior

Remove any soiling immediately.
If not, it might become impossible to remove and could cause the outer surfaces to alter or discolour.

Clean the front using a Miele microfibre E-cloth or with a clean sponge and a solution of hot water and washing-up liquid. Then dry with a soft cloth.

The outer surfaces of this appliance are all susceptible to scratching. Scratches on glass surfaces could even cause a breakage.

Contact with unsuitable cleaning agents can alter or discolour the outer surfaces.

To avoid damaging the surface of your appliance, do not use:

– cleaning agents containing soda, ammonia, acids or chlorides,

– cleaning agents containing descaling agents,

– abrasive cleaning agents, e.g. powder cleaners and cream cleaners,

– solvent-based cleaning agents,

– stainless steel cleaning agents,

– dishwasher cleaner,

– oven sprays,

– glass cleaning agents,

– hard, abrasive sponges and brushes, e.g. pot scourers,

– sharp metal scrapers.

Anti-slip mat

The anti-slip mat can be removed for cleaning.

■ Clean the anti-slip mat by hand using warm water and a little washing-up liquid, and then dry with a cloth.

Do not put the anti-slip mat back into the drawer until it is completely dry.

Do not wash the anti-slip mat in a dishwasher or washing machine.

Never place the anti-slip mat in the oven to dry.

⚠ Installation work and repairs to electrical appliances must only be carried out by a suitably qualified and competent person in strict accordance with current local and national safety regulations (BS 7671 in the UK). Repairs and other work by unqualified persons could be dangerous. The manufacturer cannot be held liable for unauthorised work.

What to do if . . .

. . . the crockery is not warm enough.

Check whether

– the appliance has been switched on.

– the correct temperature setting has been selected.

– the vents have been blocked by large plates or bowls.

– the crockery has been allowed to heat up for a sufficiently long time.

Various factors will affect how long the crockery will take to heat up, for example:

– The material and thickness of the crockery

– The amount of crockery

– How the crockery is arranged

– The temperature setting.

The times quoted are only guidelines. As you use the plate warmer, you will get to know which setting suits your own needs best.

If any of the following problems occur, please contact the Miele Service Department.

. . . the crockery does not heat up.

Check whether

– you can hear the fan.
  If you can hear the fan:
  There is a problem with the heater element.
  If you cannot hear the fan:
  There is a problem with the fan.

– check whether the mains fuse has tripped.

. . . the crockery is too hot.

The temperature control is faulty.

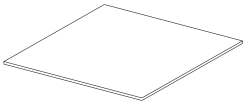
. . . the On/Off switch does not light up when the appliance is switched on.

The indicator light for the switch is defective.

Optional accessories

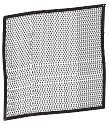
These can be ordered via the internet at www.miele-shop.com, or from the Miele Customer Contact Centre (see back cover for contact details) or from your Miele dealer.

Anti-slip mat



Anti-slip mat to keep crockery secure

E-Cloth (microfibre cloth)



Removes finger marks and light soiling.

▶ Before connecting the appliance to the mains supply make sure that the connection data on the data plate (voltage and frequency) correspond with the mains electricity supply, otherwise the appliance could be damaged.
Consult a qualified electrician if in any doubt.

▶ The socket and on-off switch should be easily accessible after the appliance has been built in.

▶ The plate warmer may only be built in in combination with those appliances quoted by the manufacturer as being suitable. The manufacturer cannot guarantee trouble-free operation if the appliance is operated in combination with appliances other than those quoted by the manufacturer as being suitable.

▶ When building in the plate warmer in combination with another suitable appliance, the plate warmer must be fitted above a fixed interim shelf in the housing unit. Please ensure that the housing unit can support the weight of the plate warming drawer and that of the other appliance.

▶ As the combination appliance is placed directly on top of the plate warmer once it is built in, an interim shelf is not necessary between the two appliances.

▶ This appliance may only be installed in mobile installations such as ships if a risk assessment of the installation has been carried out by a suitably qualified engineer.

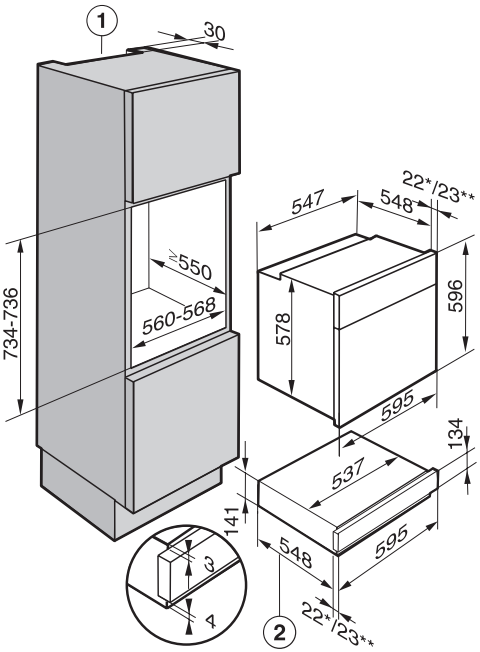
When building in the combination appliance, it is essential to follow the instructions given in the operating and installation instructions supplied with the combination appliance.

All dimensions in this instruction booklet are given in mm.

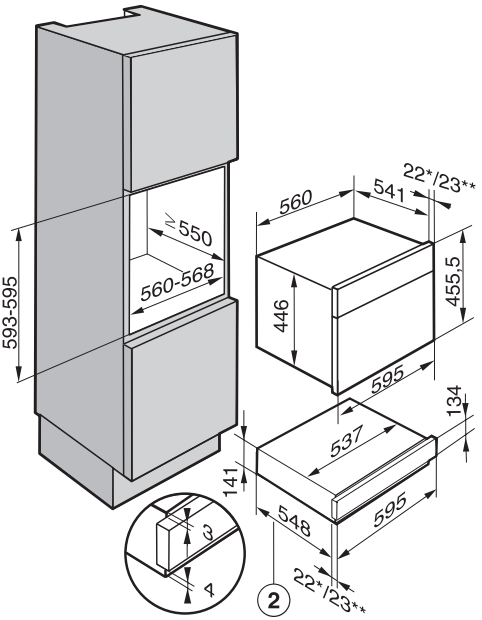
Building-in dimensions

Possible combinations

Ovens



Microwave combi ovens



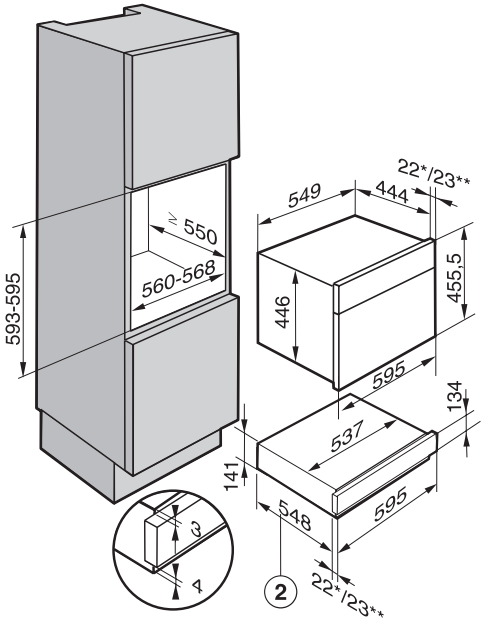
① Ventilation cut-out required when installed with a pyrolytic oven

② Building-in dimension including space for mains connection cable
Connection cable L = 2200 mm

* Appliances with glass front

** Appliances with metal front

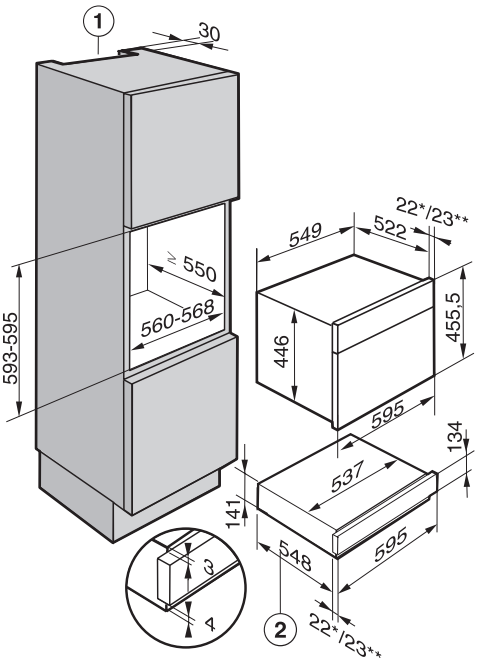
Steam ovens



* Appliances with glass front

** Appliances with metal front

Steam combi ovens

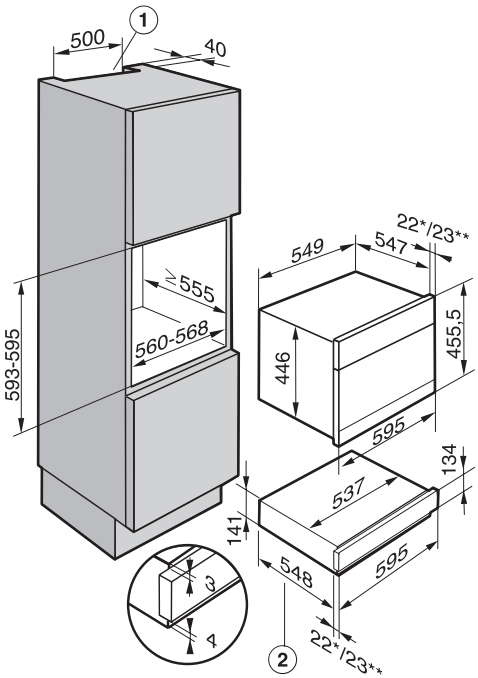


① Ventilation cut-out required when installed with a steam combi oven

② Building-in dimension including space for mains connection cable
Connection cable L = 2200 mm

Building-in dimensions

XL steam combi ovens



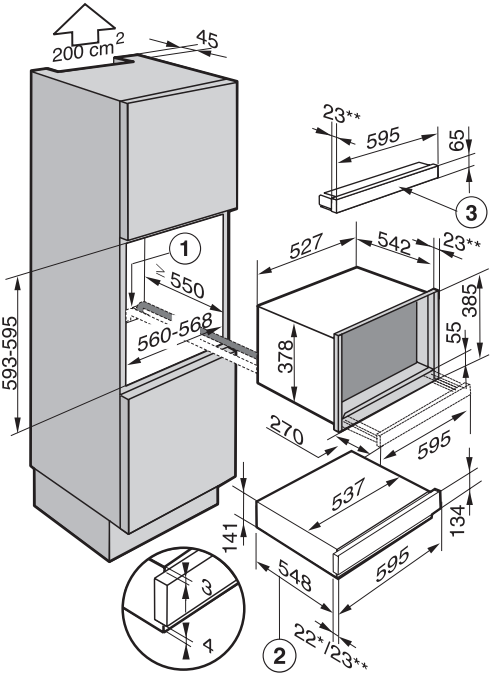
* Appliances with glass front

** Appliances with metal front

① Ventilation cut-out required when installed with an XL steam combi oven

② Building-in dimension including space for mains connection cable
Connection cable L = 2200 mm

Steam pressure oven

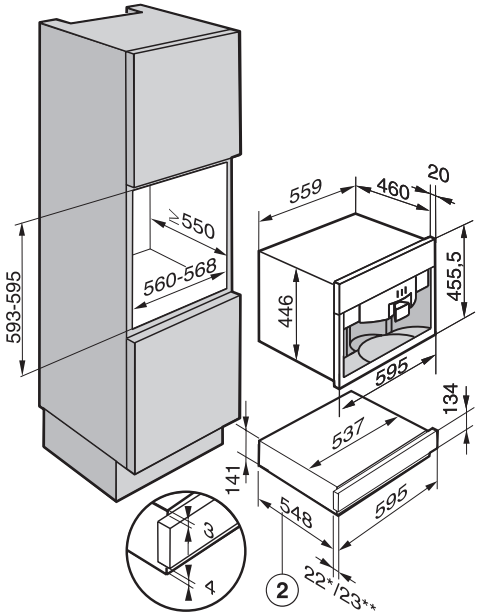


① Cut-out in the housing unit for feeding the water inlet and drain hoses through

② Building-in dimension including space for mains connection cable
Connection cable L = 2200 mm

③ Filler panel AB 45-7
(optional accessory)

Coffee machines



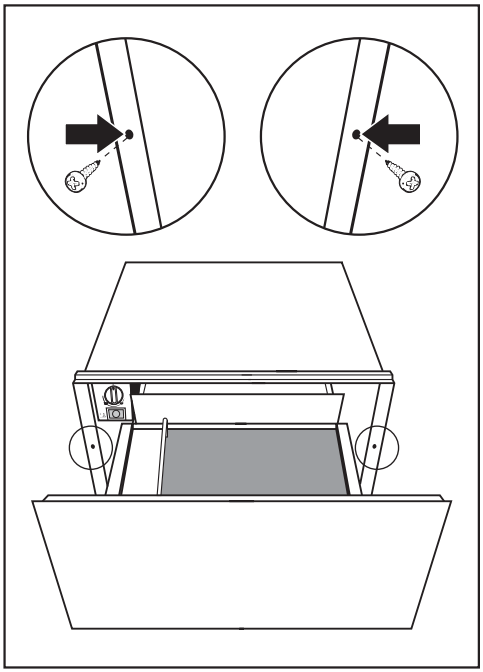
② Building-in dimension including space for mains connection cable
Connection cable L = 2200 mm

* Appliances with glass front

** Appliances with metal front

Ensure that the housing unit is aligned at a right angle.

- Push the appliance into the housing unit as far the vapour strip, and align it.
- Open the drawer, and use the 2 screws supplied to secure the appliance to the side walls of the housing unit.



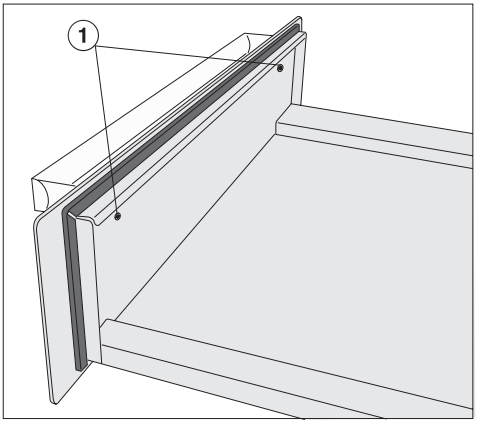
- Build in the combination appliance in accordance with its own specific operating and installation instructions.

Aligning the front of the plate warming drawer

After building in the combination appliance, it may be necessary under certain circumstances to

– align the front of the plate warming drawer.

– align the gap between the plate warming drawer and the combination appliance.



■ Loosen the 2 screws securing the handle ① - but do not remove completely.

■ Align the drawer front.

■ Retighten screws ①.

Electrical connection

All electrical work should be carried out by a suitably qualified and competent person, in strict accordance with current local and national safety regulations (BS 7671 in the UK).

Installation, repairs and other work by unqualified persons could be dangerous. The manufacturer cannot be held liable for unauthorised work.

Ensure power is not supplied to the appliance until after installation work has been carried out.

The appliance must only be operated when built-in. This is to ensure that all electrical parts are shielded. Live parts must not be exposed.

Do not connect the appliance to the mains electricity supply via an extension lead. These do not guarantee the required safety of the appliance.

Please ensure that the connection data quoted on the data plate match the household mains supply.

This appliance is supplied with a cable and moulded plug for connection to a suitable switched socket which should be easily accessible after installation.
It can, if necessary, be connected to a suitable isolator or a double pole fused spur connection unit which complies with national and local safety regulations by a suitably qualified electrician.

If the switch is not accessible after installation (depending on country) an additional means of disconnection must be provided for all poles.

For extra safety it is advisable to install a suitable residual current device.

When switched off there must be an all-pole contact gap of 3 mm in the isolator switch (including switch, fuses and relays).

Important U.K.

This appliance is supplied for connection to a single phase 230-240 V 50 Hz supply with a 3-core cable.

The wires in the mains lead are coloured in accordance with the following code:

Green/yellow = earth

Blue = neutral

Brown = live

WARNING: THIS APPLIANCE MUST BE EARTHED

Non-rewireable plugs BS 1363

The fuse cover must be refitted when changing the fuse, and if the fuse cover is lost, the plug must not be used until a suitable replacement is obtained. The colour of the correct replacement cover is that of the coloured insert in the base of the plug, or the colour that is embossed in words on the base of the plug (as applicable to the design of plug fitted).

Replacement fuses should be ASTA approved to BS 1362 and have the correct rating. Replacement fuses and fuse covers may be purchased from your local electrical supplier.

Important

The electrical safety of this appliance can only be guaranteed when continuity is complete between the appliance and an effective earthing system, which complies with local and national regulations. It is most important that this basic safety requirement is tested regularly and where there is any doubt the household wiring should be inspected by a qualified electrician. The manufacturer cannot be held liable for the consequences of an inadequate earthing system such as electric shock.

The manufacturer cannot be held liable for damage caused by incorrect installation or connection.

After sales service, data plate

In the event of any faults which you cannot remedy yourself, or if the appliance is under guarantee, please contact:

– your Miele Dealer

or

– the Miele Customer Contact Centre (see back cover for address).

Please note that telephone calls may be monitored and recorded to improve our service.

When contacting Miele, please quote the model and serial number of your appliance, which are given on the data plate.

N.B. A call-out charge will be applied for unnecessary service visits where the problem could have been resolved as described in these instructions.

Space in which to stick the extra data plate supplied with the appliance. Ensure that the model number is the same as the one on the front of these instructions.

United Kingdom
Miele Co. Ltd.
Fairacres, Marcham Road
Abingdon, Oxon, OX14 1TW
Tel: 0845 365 0555
Fax: 0845 365 0777
Customer Contact Centre Tel: 0845 365 6600
E-mail: info@miele.co.uk
Internet: www.miele.co.uk

Australia
Miele Australia Pty. Ltd.
ABN 96 005 635 398
1 Gilbert Park Drive, Knoxfield, VIC 3180
Tel: (03) 9764 7130, Fax: (03) 9764 7149
Internet: www.miele.com.au

China
Miele Shanghai
Suite 4105-06, Plaza 66
1266 Nanjing Road West
Jing An District
Shanghai 200040, PRC
Tel: +86 21 6288 4200, Fax: +86 21 6288 4100
E-mail: mieleshanghai@cn.miele.com
Internet: www.miele.cn

Miele (Hong Kong) Limited
41/F - 4101, Manhattan Place
23 Wang Tai Road
Kowloon Bay
Hong Kong
Tel: (852) 2610 1331
Fax: (852) 2610 1013
Email: mielehk@miele.com.hk

India
Miele India Pvt. Ltd.
Ground Floor, Copia Corporate Suites
Plot No. 9, Jasola
New Delhi – 110025
Tel: 011-46 900 000, Fax: 011-46 900 001
E-mail: customercare@miele.in
Internet: www.miele.in

Germany - Miele & Cie. KG
Carl-Miele-Straße 29, 33332 Gütersloh

Ireland
Miele Ireland Ltd.
2024 Bianconi Avenue
Citywest Business Campus, Dublin 24
Tel: (01) 461 07 10, Fax: (01) 461 07 97
E-Mail: info@miele.ie, Internet: www.miele.ie

New Zealand
Miele New Zealand Limited
Unit L, 10-20 Sylvia Park Road
Mt. Wellington, 1060, Auckland, NZ
Tel: 0800 264 353, Fax: 0800 463 453
Internet: www.miele.co.nz

Singapore
Miele Southeast Asia
Miele Pte. Ltd.
163 Penang Road
04 - 02/03 Winsland House II
Singapore 238463
Tel: +65 6735 1191, Fax: +65 6735 1161
E-Mail: infosea@miele.com.sg
Internet: www.miele.sg

South Africa
Miele (Pty) Ltd
63 Peter Place, Bryanston 2194
P.O. Box 69434, Bryanston 2021
Tel: +27 (0) 11 548-1900
Fax: +27 (0) 11 548-1935
E-mail: info@miele.co.za
Internet: www.miele.co.za

United Arab Emirates
Miele Appliances Ltd.
P.O. Box 11 47 82
Gold & Diamond Park
Sheikh Zayed Road
Building 6 / Offices Nos. 6-214 to 6-220
Dubai
Tel: +971-4-341 84 44
Fax: +971-4-341 88 52
E-Mail: info@miele.ae
Internet: www.miele.ae

Alteration rights reserved/ 2110

M.-Nr. 07 517 010 / 01

CE